

CIRCUIT MONITORING SOLVED!

STOP WORRYING ABOUT HOW TO HANDLE OUTAGES. LET US HANDLE IT FOR YOU!



Circuits Tested from Both Coasts

Using VXSuite probes on the east and west coast, our Network Operations Center will monitor the circuits testing at regular intervals.



System Notifies our NOC of Outages

Don't spend the weekend without connectivity to come in Monday and scramble. As soon as there is an issue, the system alerts our NOC and we react.



We Open the Tickets with the Carrier

In the case of an outage, our team will contact the provider, open a ticket, use best efforts to speed resolution, and communicate with appropriate parties' progress updates and ticket closure.



Simple Sign Up

We just need four things – your external IP address, your contact info, a LOA with your carrier, and credit card authorization form.

OTHER SOLUTION ADVANTAGES

- PING – Pings are sent to the circuit to measure packet loss, latency and if a circuit is up or down.
- TRACEROUTE – Traceroute tests are sent to the router to provide circuit performance metrics.
- NOTIFICATION – Notifications are sent to our NOC and we contact the carrier. You can stay informed via email as well.
- DASHBOARD & REPORTING – We will monitor your circuits 24/7, but you also have access to a web-based dashboard to view current circuit status as well as a monthly emailed report.

